

## Non-Student Complaints Log 14'

8-1-2013	14-NS500	National Personal Training Institute	State Board	<p>NPTI was offering "\$200.00 discounts for payment in full and \$100.00 discounts on 2<sup>nd</sup> payments." None of which are published in the institution's catalog.</p>	<p>1-10-2014 Complaint Committee voted to forward the complaint to the State Board for review. Possible violation of R4-39-308.</p> <p>2-27-2014 The State Board voted to offer NPTI the opportunity to enter into a consent agreement and voted to impose a \$1,000.00 civil penalty related to the above Board rule. NPTI stipulated to both.</p>
9-12-2013	14-NS501	Creighton University	State Board	<p>Prior to seeking licensure Creighton University first students began attending medical school in Arizona in July 2012.</p> <p>Creighton University, noted that in August 2012, it was discovered the non-licensure issue.</p>	<p>9-26-2013 Complaint Committee voted to offer the opportunity to enter into a consent agreement for operating prior to licensure and voted to impose a \$1,000.00 civil penalty related to the above. CU stipulated to both.</p>
10-16-2013	14-NS502	A.T. Still University	State Board	<p>ATSU implemented a "mandatory university-wide" policy regarding required Individual Long-Term Disability Insurance. The insurance policy was required for all students and had to be purchased through the ATSU. There were no</p>	<p>9-26-13, Complaint Committee voted to open a complaint</p> <p>1-10-2014 Complaint Committee meeting, ATSU submitted a response with an explanation of the policy provisions, the</p>

				<p>additional options regarding the carrier of the policy or costs and fees.</p>	<p>benefits and requirements for the disability insurance. Included in its response is the portion of the student handbook explaining the overview of the coverage and the policy requirements to secure the policy.</p> <p>With the updated information and explanation, Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.</p>
1-23-2014	13-NS503	Everest College	State Board	ACCET Show Cause	1-23-2014 State Board voted to open a complaint and monitor
2-1-2014-	14-NS504	Accelerated Performance Institute	State Board	Use of Free in emails	