

2008 STUDENT COMPLAINTS LOG

8-1-07	08-S001	Apollo College	T.S.	Lack of quality instruction	9-27-07 Closed No violations found
8-5-07	08-S002	Fleur De Lis Institute	R.D.	Failure to refund tuition	9-28-07 Refund made 5-22-08 Part of hearing. License denied
8-5-07	08-S003	The Bryman School	B.L.	Externship No response from school	12-11-07 Closed No violations found
8-6-07	08-S004	Apollo College	T.S.	Failure to comply with published policies	9-27-07 Closed No violations found
8-7-07	08-S005	Pima Medical Institute	M.S.	Wrongful termination	12-11-07 Closed No violations found
8-7-07	08-S006	Phoenix School of Law	A.H.	Graduate Policy changed	9-27-07 Closed No violations Found
8-20-07	08-S007	Fleur De Lis Institute	A.B.	Refund Due	9-28-07 Refund made 5-22-08 Part of hearing. License denied
8-20-07	08-S008	Fleur De Lis Institute	D.F.	Refund Due	9-28-07 Refund made 5-22-08 Part of hearing. License denied
8-20-07	08-S009	Phoenix School of Law	D.M.	Failure to comply w/ published policy	9-27-07 Closed No violations found
8-9-07	08-S010	Prescott College	M. C.	Refund issue	12-11-07 Closed Refund was made
11-6-07	08-S011	Axia College	Y.C.	Financial Aid	8-28-08 Closed No violations
11-6-07	08-S012	GCU	F.T.	Scholarship Issues	3-27-08 Closed No violations found
2-20-08	08-S013	Axia	S.A.	Instructor and Refund amount. Staff requested more info.	Moved to inquiry after no response.
2-22-08	08-S014	S.W.C.N.	Z.N.	Instructor and Class Structure. Staff requested more info.	Moved to inquiry after no response.
11-6-07	08-S015	GCU	L.C.	Refund calculation	3-27-08 Closed No violations
2-20-08	08-S016	Collins College	J.B.	Student had an A.A. and wanted to continue w/ B.S. School denied.	8-28-08 Closed No Violations
2-15-08	08-S017	Walden University	J.S.	Instructional Concerns. Staff requested more info.	Moved to inquiry after no response.
11-8-07	08-S018	University of Phx.	M.G.	Grade and Grade dispute	1-24-08 Closed No jurisdiction

11-15-07	08-S019	GCU	S.L.	Grievance and Refund Policy	3-27-08 Closed No violations found School waived fee's
2-5-08	08-S020	Anthem College Online	D.N.	Program & instruction problems	8-28-08 Closed No Violations
6-2-08	08-S021	The Bryman School	J.B.	Externship issues, wants refund	8-28-08 Issued letter of concern.
6-4-08	08-S022	Argosy University	A.A.	Failure to comply w/ ADA requirements. Sent letter to school.	8-28-08 Closed No Violations
6-4-08	08-S023	Anthem Online	P.W.	Dissatisfied w. program, wants full refund.	8-28-08 Closed No Violations
6-4-08	08-S024	Fleur De Lis Institute	N.C.	Failed to comply with refund policy, failure to make refund.	5-22-08 Part of Hearing. License denied.