

## Student Complaints Log 10'

7-21-2009	10-S101	The Refrigeration School	J.B.	Lack of quality instruction	9-24-09 Complaint Committee found no violations and dismissed the complaint
1-20-2010	10-S102	Everest College	T.C. & C. H.	Financial Aid issue	3-25-10 Complaint Committee found no violations and dismissed the complaint
1-13-2010	10-S103	VOID	VOID	VOID	VOID
3-30-2010	10-S104	TechSkills	M.T.	Refund Issue	6-24-10 Complaint Committee found no violations and dismissed the complaint
5-20-2010	10-S105	Everest College	5 Complainants	Instruction, Program Issue	6-24-10 Complaint Committee stated no jurisdiction due to GP was not completed by the complainants
5-20-2010	10-S106	Phoenix School of Law	J.H.	AAMPLE program - failure to follow administrative policy	6-24-10 Complaint Committee postponed action until the next meeting. 9-23-10 Complaint Committee found no violations and dismissed the complaint. CC requested revising procedures for AAMPLE in the catalog
6-3-2010	10-S107	Phoenix School of Law	D.M	Failure to follow administrative policy	6-24-10 Complaint Committee found no violations and dismissed the complaint
12-20-09	10-S126	Apollo College	S.B.	No externship	3-25-10 Complaint Committee found no violations and dismissed the complaint. Apollo College granted additional externship opportunity to the student

6-29-2010	10-S108	Tucson College	ADSV	Sexual harassment allegations	9-23-10 Complaint Committee found no violations and dismissed the complaint. The school did complete the refund.
6-29-2010	10-S109	DeVry University	O.F.	Refund issue.	9-23-10 Complaint Committee found no violations and dismissed the complaint. DeVry and the student resolved the concern
6-29-2010	10-S110	NorthCentral University	A.M.	Grade dispute after a plagiarism accusation.	9-23-10 Complaint Committee found no violations and dismissed the complaint, Committee also stated no jurisdiction over grade disputes.
6-29-2010	10-S111	NorthCentral University	A.L.	Failure to follow published policy.	9-23-10 Complaint Committee found no violations and dismissed the complaint